Customer Story

Monitoring? A piece of cake—!
With over 16 million subscribers and $1 billion annual sales, Coupang has developed into a global company of social commerce that has entered the ranking of US Business Insider (BI) along with Alibaba, Bloomberg and Twitter.

The company operational system provides 24-hour online service and it is crucial that any system errors be detected and resolved quickly. Coupang manages over 100 DB and is using MySQL as the main DB.

MaxGauge for MySQL was introduced to Coupang allowing limited manpower to operate DB systems efficiently. MaxGauge helps manage mass number of DB instances through its dashboard with real-time and simultaneous monitoring on multiple servers.

MaxGauge also alerts the DB situation to the person in charge through SMS providing a stable and efficient operation. Additionally, past data storage can analyze patterns of errors and cause to resolve any trouble shooting quickly.

Our Customers

MaxGauge is a specialized pro-active tool for the database performance management. It is designed to help increase efficiency in the performance management and system operations through the advanced features such as real-time monitoring, historical data logging, diagnosing, analyzing, and tuning.

MaxGauge for MySQL

Maximize Database Performance

Monitoring
Monitoring view for variety of environments
Real-time integrated monitoring at every second with no load

Analyzing
All historical data logging
Bottleneck diagnosis and root-cause analysis

Dashboard
Integrated monitoring to comprehend a number of DB conditions
Rapid and easy detection of errors occurring in real time
Dashboard
Dashboard provides intuitive 2D and 3D UI for mission critical company to monitor the performance of large number of DB instances in real-time.

Admin
Administrator can easily choose customer-centric monitoring indicators and manage threshold setting for instant alert.
- Adding users and granting roles
- Managing monitoring indicators and logging period settings
- Managing threshold settings
- Managing multiple monitoring servers

Monitoring
Real-Time
MaxGauge quickly recognizes problems through proactive monitoring technique, which prevents errors in advance and maximizes availability.
- Service group view
- OS and threads stats visualization
- Multi Node performance data monitoring
- Wait event monitoring
- Slow Query monitoring
- Event history in real-time
- Active threads and executed query information

Analyzer
Trend Analysis
MaxGauge provides 24-hour trend charts of several indicators and in-depth troubleshooting with superior analysis features.
- Wait trend
- Stat trend
- Replication delay
- Lock tree
- Thread running

Top-Down Analysis
Using top-down approach, MaxGauge can identify the performance problems with 2-3 clicks.
- Active thread
- Lock tree
- Thread elapsed time spread
- Slow query

Slow Query
MaxGauge provides history of slow query that causes application performance delays.
- Providing History of slow query executions.
- Providing SQL plan and SQL Statement.

www.maxgauge.com